

Workshop Agenda
August 20, 2021
9:00 a.m. – 1:00 p.m.

Title: Therapeutic Crisis Intervention (TCI): Individual and Organizational Criteria That Lead to a Successful Response to Stressful Incidents

Presenter: Mary Ruberti, LMSW

9:00 Introduction

9:15 The TCI System

10:00 Pain-based behavior and the effects of trauma on an individual's response to stress

10:30 Break

10:45 Skills for intentional use of self

11:30 The Stress Model of Crisis

12:00 Assessing and responding to crisis