

# The Visionary Nonprofit Part 1: Mission, Operational Excellence and Accountability In The New Era

Robert Levit

12:00 - 12:30 - Identify and examine the key elements of operational effectiveness using examples from the Standards for Excellence®, Toyota and Agile

12:30 - 1:00 - Learn three operational excellence frameworks and how they apply to nonprofit organizations

1:00 to 1:15 - Break

1:15 to 1:30 - Identify the right metrics to measure organizational improvement and effectiveness

1:30 to 1:50 - Assess organizational mission and how to operationalize mission as a “strategy screen”

1:50 to 2:00 - Prepare a basic outline of a plan to nurture and grow operational effectiveness in the nonprofit organization